

## IT Process Automation Under Control



**Ayehu eyeShare** is a light-weight IT toolbox that lets you automate IT processes within hours. Using a visual workflow and over 500 pre-built activities, you can automate tasks across systems – Linux, Windows, Active Directory, File systems, Database, Storage, Network, Web and many more.

**Ayehu eyeShare** extends SCOM 2012 capabilities. From simple, repetitive IT tasks to complex processes spanning across multiple systems, eyeShare automates procedures while keeping you in full control.

The bi-directional integration with SCOM 2012 lets you trigger workflows based on SCOM alerts, using email, SMS, phone calls or IM. Close the loop between automation and IT personnel to control task execution anytime anywhere.

**Ayehu eyeShare** accelerates your response to incidents by triggering pre-defined workflow procedures, enforcing problem accountability, sending alerts and escalating problems automatically.

## IT Automation under control

Ayehu eyeShare lets you control automated workflows remotely from your mobile device. 'Decision point' steps embedded within workflows pause execution and send status notifications via SMS, IM, email, or phone. Based on the remote instructions, the workflow then executes the desired action.

## Quick response to critical incidents

When critical events occur, eyeShare automatically triggers a workflow to remediate the problem. It also sends alerts to enforce problem ownership, and invokes escalation procedures if a response does not arrive within a designated timeframe.



# Templates for easy process automation

Use the rich library of templates to quickly automate your processes. Each workflow template contains procedures, control-flow conditions, and triggers for a specific environment. The visual workflow designer lets you operate and customize templates without writing a line of code.

#### Our top automated templates include:

#### >> Unlock Active Directory accounts

eyeShare lets you unlock Active Directory accounts remotely by email, SMS, phone call or through its self-service portal

#### >> Free up disk space

Automatically monitors and handles the repetitive task of disk space cleanup according to a predefine cleanup policy

#### >> Windows service restart

Monitors any number of services, sends an SMS/email alert anytime a service stops, and enables restarting services remotely, while away from the office

#### >> File management

Monitor files and directories and perform a wide set of actions, such as moving/copying files, compressing, locating specific files and more

#### >> Event log monitoring

Monitors event logs across multiple hosts and searches for designated events or strings. Once a designated event is detected, sends out alerts and optionally performs corrective actions

### **Key Benefits**

- Reduce incident response & resolution time
- >> Cut costs of service operations
- >> Implement automation within hours
- Control process execution remotely via SMS, email or phone call
- >> Download your free trial here





