

TRAINING SERVICES

Prosperon Networks are a leading IT Solutions provider specialising in Network and Systems Management monitoring solutions for SMB to Enterprise Networks. We provide a range of Professional Services to support our portfolio and are recognised as an authority within the UK for designing, installing and maintaining management solutions from SolarWinds.

In addition to our service offerings Prosperon Networks delivers SolarWinds Training to users of all levels and has done so for many years. Courses are structured to offer a range of cost-effective and flexible options to your business.

SOLARWINDS TRAINING COURSES

We run training courses that suit a number of roles in your organisation, these courses cater for Engineers, Helpdesk Operators and Management personnel who all use monitoring platforms differently.

Structured SolarWinds Training Courses:

COURSE	DESCRIPTION	DURATION
Orion	SolarWinds NPM, NCM, NTA, IPAM, UDT, SAM, WPM, SRM (see course outline on page 2)	5 Days
Virtualization Manager	SolarWinds Virtualization Manager	1 Day
Log & Event Manager	SolarWinds Log & Event Managers	1.5 Days

Our Structured SolarWinds Training Courses are ideal for people who have knowledge of SolarWinds products but need get "under the bonnet" of the products to take full advantage of all the capabilities available. These courses include a theory and lab work, and follow a structured course agenda.

SolarWinds Knowledge Share Training:

Knowledge share training can be customised to suit your needs. You may only need us to cover specific areas such as Reporting, Alerting or creating Dashboard views. When SolarWinds users call us about training it's important that we provide the right course for their requirements and role, so we talk to you about this and suggest the applicable course content for your requirements.

On-Site Training:

The majority of our training delivery is performed on the customer site. This is often the most beneficial delivery method as the course is customised to the true needs of the customer and is delivered using their installation. This provides the flexibility our customers desire and attendees relate the content to their environment.

We recommend training in the following circumstances:

- Where key product knowledge has left the organisation
- For new or existing users to the organisation who have never had training
- Where further investment into additional modules and new features has been made
- As a refresher for experienced users
- When you have a need to improve efficiency or the product experience
- Where you need to reduce downtime and improve responsiveness
- If you would like to get industry recognised certification

"The course is essential for anybody using SolarWinds Orion"

Cubic Corporation

"I've been able to improve our reporting by coming to the course"

Harris Caprock

"Tutor is an expert in his field!"

South London and Maudsley NHS Trust

SolarWinds Training Instructors

All of our SolarWinds Training Courses are delivered by SolarWinds Certified Engineers who have the knowledge and real-world experience required to provide expert training and advice for your specific requirements. Prosperon Networks has been training customers since 2006 and have trained hundreds of customers over this time. Due to the success and standard of our training courses, we have been asked by Europe's biggest Distributor to provide Training for other SolarWinds partners as a precursor to taking their *SolarWinds Certified Professional Exam.

Training successfully delivered to users in the following Organisations:



Customised Informal learning

This is the opportunity to work with a qualified trainer at your offices. These are sessions where you benefit from the advice and expertise of an experienced technical engineer without the constraints of a formal training course. The intention is that these days lead to more concise subject coverage on any SolarWinds Solution through discussion with users on their existing use of SolarWinds products.

The trainer will offer suggestions as to how the use of the software could be improved or recommend complimentary solutions. Whilst there can be other ways of approaching the day, the emphasis remains on guiding users to be more effective in their roles. The cost is determined by course content, preparation time, duration of the course, location and number of delegates.

Remote Training Courses

Certain training content can be more suitable for remote delivery. We often deliver training and consultancy via a secure remote access solution from Citrix. Delivered this way we can train candidates that are geographically dispersed utilising the system resources that may not be local to them.

*SolarWinds Certified Professional Exam

Attendance of the Orion course includes an SCP voucher, to allow you to take the exam when you are ready. At the end of the course, attendees will have the necessary knowledge to successfully take the exam. Over the last year, we have a pass rate in excess of 90% for course attendees.

Orion Administrator Course for SolarWinds (5 Days)

Achieve admin level expertise of the Orion Network Monitoring Suite. Designed to allow engineers to gain an understanding of and identify its key features and capabilities.

Day 1

- Introduction
- SolarWinds Products & Resources
- Architecture and Implementation
- Orion Installation
- SNMP MIBs and OIDs
- Server Monitoring (WMI, Agent)
- User Account Control
- Node Population and Network Discovery
- Managing Nodes
- Special Device Types
- Custom Properties
- Grouping & Dependencies

Day 2

- Universal Device Poller
- Alerting
- Reports
- Maps - Network Atlas, Wireless Heatmaps and Worldwide Maps

Day 3

- Syslog and Traps
- Web Interface
- Interpretation of Monitoring Data
- AppStack
- Administration and Troubleshooting
- SQL Maintenance and Backups
- SolarWinds Integration Overview
- Quality of Experience
- Server and Application Monitor

Day 4

- Network Configuration Manager
- NetFlow Traffic Analyser
- IP Address Manager
- User Device Tracker

Day 5

- Voice & Network Quality Manager
- Web Performance Monitor
- Virtualisation Manager in Orion
- Storage Resource Monitor